

## *General terms and conditions*

### General information

Landbouwersstraat 36 9000 Ghent  
Manager: Maarten Coart  
Company number: BE 0787 252 889  
Bank account number: BE96 0689 5288 7005  
Contact:  
Email: [info@yogalimbsgent.be](mailto:info@yogalimbsgent.be)  
Phone: +32 (0) 479 47 02 12



### 1. General

1.1 These general terms and conditions apply to all services and Yogalimbs.

1.2 By participating in a lesson, the customer agrees to these general terms and conditions.

1.3 Yogalimbs reserves the right to change the general terms and conditions at any time. The most recent version is always available on the website or available upon request.

### 2. Yoga classes

2.1 Yoga classes are given by one yoga teacher (Maarten) in the studio at the address mentioned above. 1 class lasts 90min.

#### 2.2 Prices:

- Single group lesson: €20 Incl. VAT
- 10-course card: €175 incl. VAT
- Single yoga therapy session: €85 incl. VAT
- 5-session yoga therapy: €380 incl. VAT

If lessons are given elsewhere, a separate arrangement will be made with the parties involved.

### 3. Payment and Validity

3.1 Payment must be made before the start of the group lesson, the yoga therapy session or when purchasing the 10-session card for private individuals.

3.2 The 10-course card is personal and non-transferable.

3.3 The 10-course card is valid for 5 months from the first date of use.

- 3.4 If it concerns a payment from professional to professional, payment of the invoice must be made within 10 working days or before the planned class.
- 3.5 All payments must be made to the bank account number above.
- 3.6 Five sessions of yoga therapy must be completed within a maximum period of 2 months from the first session. Otherwise, unused sessions will expire unless otherwise agreed in writing.

#### **4. Reservation and Cancellation**

- 4.1 Reservations for a yoga class can be made via the website or app (Fit by wix) and by e-mail or telephone, for a yoga therapy session.
- 4.2 Cancellation of a group lesson must be done at least 24 hours before the start of the lesson. In case of late cancellation, the lesson will be charged.
- 4.3 If a yoga therapy session is canceled, this must be done 48 hours beforehand so that this time slot can still be filled.
- 4.4 Yogalimbs reserves the right to cancel or move classes. In the event of cancellation by Yogalimbs, an alternative class will be offered or the tuition fee will be refunded if it has already been paid for a specific class.
- 4.5 If you have purchased a lesson package, such as a 10 session card for group lessons or a package of 5 yoga therapy sessions, these are non-refundable.

#### **5. Health and Safety**

- 5.1 Participation in the group lessons is at the customer's own risk.
- 5.2 Customers must inform the teacher of any medical, physical or mental complaints before the start of the lesson.
- 5.3 Yogalimbs is not responsible for injuries or damage resulting from participation in the group lessons.

##### **6.Privacy**

- 6.1 Yogalimbs respects the privacy of its customers and treats personal data confidentially in accordance with its privacy policy.
- 6.2 Personal data will only be used for administrative purposes and communication regarding Yogalimbs' classes and offers.

##### **7. Liability**

- 7.1 Yogalimbs is not liable for loss, theft or damage to personal property of customers.
- 7.2 Yogalimbs is not liable for indirect damage. Including but not limited to consequential damages and loss of income.

##### **6.Privacy**

- 6.1 Yogalimbs respects the privacy of its customers and treats personal data confidentially in accordance with its privacy policy.

## 6.1 Cookies

This website may use cookies to improve the user experience and analyse website usage. You can manage your cookie preferences via your browser settings.

6.3 Personal data will only be used for administrative purposes and communication regarding Yogalimbs' classes and offers.

## 7. Liability

7.1 Yogalimbs is not liable for loss, theft or damage to personal property of customers.

7.2 Yogalimbs is not liable for indirect damage. Including but not limited to consequential damages and loss of income.

## 8. House rules

8.1 Customers must adhere to the following house rules of Yogalimbs.

8.2 Mobile phones must be switched off in the studio.

8.3 Customers are expected to be present on time for the lesson. Min. 5 minutes in advance.

8.4 At all times, everyone who enters the yoga studio will be treated with care and respect.

8.5 Yogalimbs reserves the right to refuse or evict customers from its property at any time if he or she feels compelled to do so.

## 9. Applicable Law

9.1 Belgian law applies to these general terms and conditions.

9.2 Disputes arising from or related to these general terms and conditions will be submitted to the competent court in Ghent.

## 10. Contact

10.1 If you have any questions or comments about these terms and conditions, please contact us using the contact details above.

By setting clear conditions and rules, Yogalimbs ensures a professional and transparent relationship with there customers.

# Yogalimbs Privacy Policy

## 1 Introduction:

Yogalimbs attaches great importance to the privacy of its customers and visitors to the website. This privacy policy explains how we collect, use, share and protect your personal information.

## 2. Data collection:

We collect the following types of personal data:

Contact details: Name, address, telephone number, email address.

Health information: Medical history, current health problems, medication use, etc., that you voluntarily provide during intake or registration processes.

### Payment information:

Data necessary for payment processing, such as bank account or credit card numbers.

Usage data: Information about your use of our website and services, such as IP addresses, browser data and pages visited.

## 3. Use of Data:

The collected data is used for the following purposes:

Providing private yoga and other services.

Processing payments and administration of purchases and bookings.

Communicating with clients about their sessions, schedule changes, special offers and other relevant information.

Improving our services and the user experience on our website.

Compliance with legal obligations.

## 4. Data protection:

Yogalimbs takes appropriate technical and organizational measures to protect your personal data against loss, misuse, unauthorized access, disclosure, alteration or destruction.

## 5. Sharing Data:

We only share your personal information with third parties under the following circumstances:

With your express permission.

When this is necessary for the provision of our services (for example with a payment processor).

When this is required by law.

#### 6. Retention period:

We will not retain your personal information for longer than is necessary for the purposes for which it was collected, unless otherwise required by law.

#### 7. Your Rights:

You have the right to:

Access the personal data we hold about you.

Have incorrect or outdated personal data corrected.

Request deletion of your personal data.

Restrict the processing of your personal data.

Object to the processing of your personal data.

To exercise any of these rights, please contact us using the contact details set out at the beginning of this policy.

#### 8. Changes to the Privacy Policy:

Yogalimbs reserves the right to change this privacy policy. We will post changes to this policy on our website and, where appropriate, communicate them to you by email. Please check our privacy policy regularly to stay informed of any changes.

#### 9. Contact:

If you have any questions or concerns about our privacy policy or the processing of your personal data, please contact us at [info@yogalimbsgent.be](mailto:info@yogalimbsgent.be) or by telephone at +32 (0) 479 47 02 12